

**GS-519**

II Semester B.B.A. Examination, May/June - 2019

BUSINESS ADMINISTRATION**2.6 Production and Operation Management****(CBCS) (F+R) (2014-15 Onwards)**

Time : 3 Hours

Max. Marks : 70

Instructions to Candidates : Answer should be written in English only.**SECTION - A**

1. Answer **any five** sub-questions of the following. Each sub-question carries **two** marks. **5x2=10**
- (a) Define Automation.
 - (b) What is fixed position layout ?
 - (c) Define Industrial Robots.
 - (d) What is TQM ?
 - (e) What is strategic planning ?
 - (f) What do you understand by 'Civil Maintenance' ?
 - (g) What is Waste Management ?

SECTION - BAnswer **any three** questions of the following. Each question carries **six** marks.

2. State the objectives of production management. **3x6=18**
3. What are industrial accidents ? Explain the types of accidents.
4. Define the term Material Handling and state its objectives.
5. What is Method Study ? List the advantages of method study.
6. Explain in detail the types of Waste.

P.T.O.

**SECTION-C**

Answer **any three** questions of the following. Each question carries **fourteen** marks.

3x14=42

7. Briefly explain the merits and demerits of Automation.
8. Discuss the various factors influencing plant layout.
9. Explain the various techniques of Inventory Control.
10. Write a short note on :
 - (a) Total Quality Management (TQM)
 - (b) ISO 14000
11. What do you mean by Plant Maintenance ? Explain the importance of Plant Maintenance Management.

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